

**Facilities Services**

*Effective as of: 01.01.2022*

*American University of Armenia*

*Policy for Publication*

*Policy Number: ADMI20140001*

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The Facilities Services of AUA is responsible for the daily management of building maintenance/operation systems and Facilities services, including but not limited to heating, ventilation and air-conditioning, lighting, fire alarm/security, elevators, building repair/carpentry.

Requests for services should be sent to the Facilities Department at [building.management@aua.am](mailto:building.management@aua.am).

Typically, the Facilities Department addresses requests within three working days. Urgent requests will be addressed in an expedited manner.